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The customer starts off on the customer dashboard when they first log in and access the site. The customer can then click on “book an appointment” if they want to begin a booking for an appointment.

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When the customer clicks on “book an appointment” they then land on this page, this page allows them to select which service provider they would like to book an appointment with.

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Once they have selected a service provider they can then select the day, time and service they would like to book with them. After they select all these details they can then click confirm to confirm their new appointment.

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If the time they have selected is already taken the customer is shown this page and asked to select a different time when their service provider is available.